Microsoft Dynamics 365 Business Central

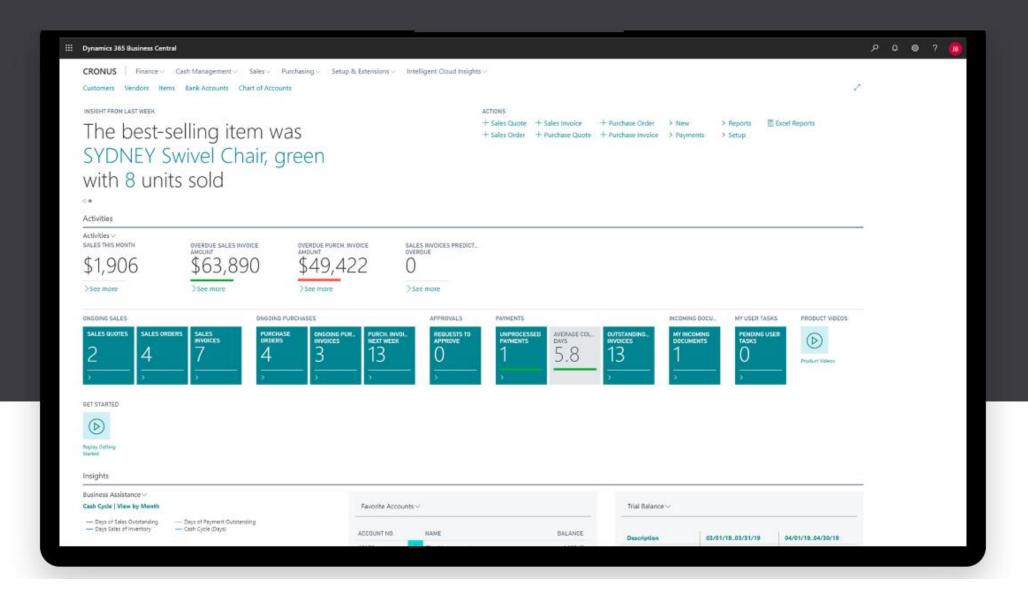




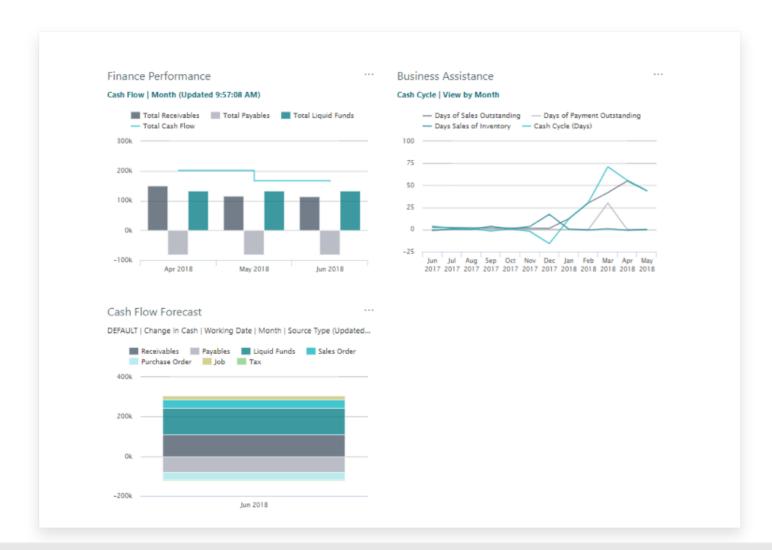
Capability Guide

Financial management	Account receivables/ payables	Bank reconciliation	Fixed asset management	Month/Year end closing
Sales & service management	Quote generation	Contact management	Sales invoicing	Payment processing
Project management	Capacity planning	Budgets and estimates	Job and process costing	Resource management
Supply chain management	Inventory and Purchasing control	Shipment and distribution	Returns and cancellations	Procurement and vendor management
Operations management	Forecasting	Production planning	Manufacturing capacity	Warehouse management
Reporting & analytics	Customer insights	Self-serve reports	Interactive dashboards	Built-in intelligence

Explore Dynamics 365 Business Central capabilities



Increase financial visibility



Make informed decisions with connected data across accounting, sales, purchasing, inventory, and customer transactions.

Chart financial performance in real time with built-in Power BI dashboards. Identify patterns and trends and gain new insights with in-depth analysis and unlimited dimensions.

Accelerate financial close and reporting and maintain compliance with quick, accurate, and streamlined accounts receivable and payable.

Improve forecast accuracy with comprehensive data modeling and analysis. Customize and share reports with seamless Excel integration.

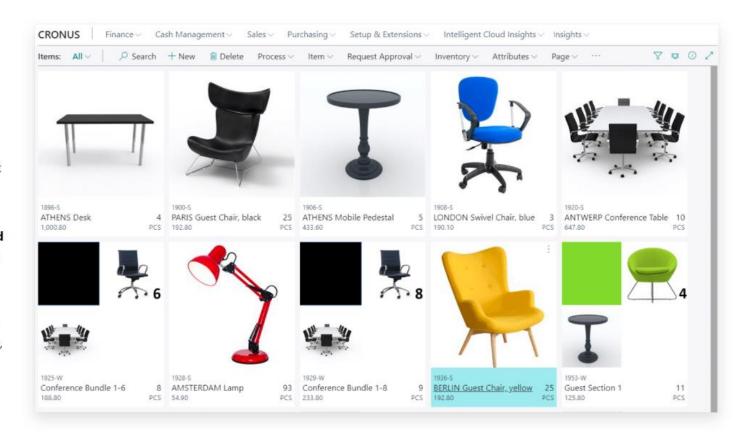
Optimize your supply chain

Predict the optimal time to replenish stock with built-in intelligence. Use sales forecasts and expected stock-outs to automatically create purchase orders.

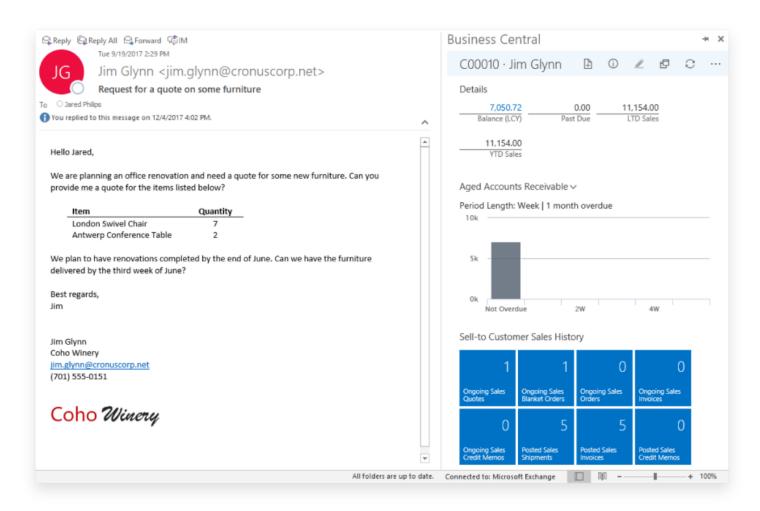
Get a holistic view of inventory for timely order fulfilment. Track every item transaction and movement by setting up bins based on warehouse layout and storage unit dimensions.

Calculate and optimize manufacturing capacity and resources to improve production schedules and meet customer demands.

Maintain the right amount of inventory by automatically calculating stock levels, lead times, and reorder points. When requested items are out of stock, automatically suggest replacements.



Boost sales and improve service



Prioritize sales leads based on revenue potential. Keep track of all customer interactions and get guidance on best upsell, cross-sell, and renewal opportunities throughout your sales cycle.

Accelerate the sales process from quote to cash. Act quickly on sales-related inquiries, manage service requests, and process payments—all from within Outlook.

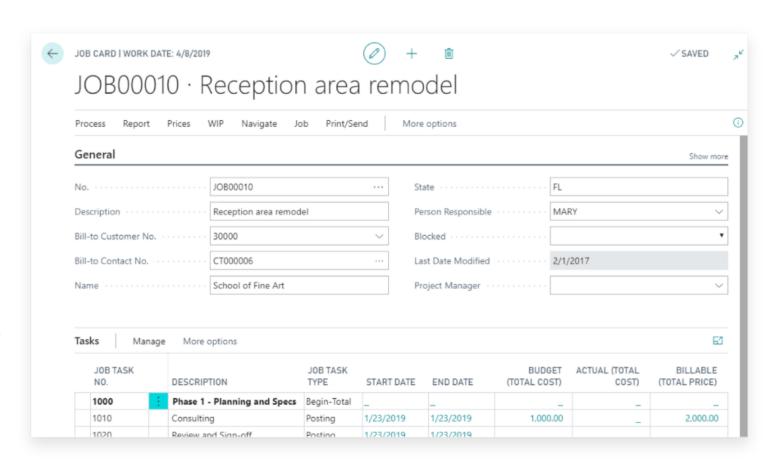
Gain a comprehensive overview of your service tasks, workloads, and employee skills to effectively assign resources and facilitate case resolution.

Deliver projects on time and under budget

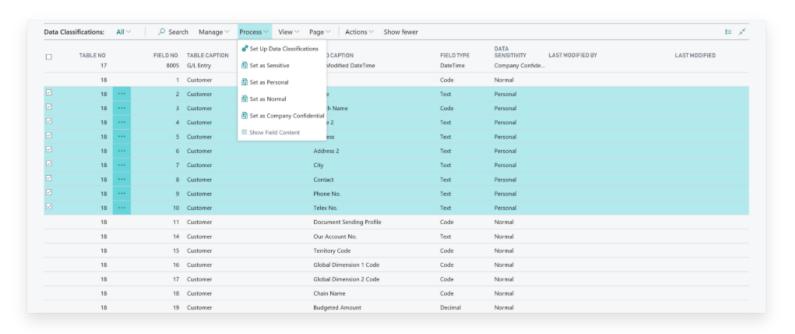
Create, manage, and track customer projects using timesheets along with advanced job costing and reporting capabilities. Develop, modify, and control budgets to ensure project profitability.

Manage resource levels by planning capacity and sales. Track invoicing for customers against planned costs on orders and quotes.

Make effective decisions with real-time insights on project status, profitability, and resource-usage metrics.



Protect your data and support GDPR compliance



Respect your customers' right to privacy and set up your business to comply with the General Data Protection Regulation (GDPR). Grant and restrict access to personal data on multiple levels and implement audit trails to ensure security and accountability.

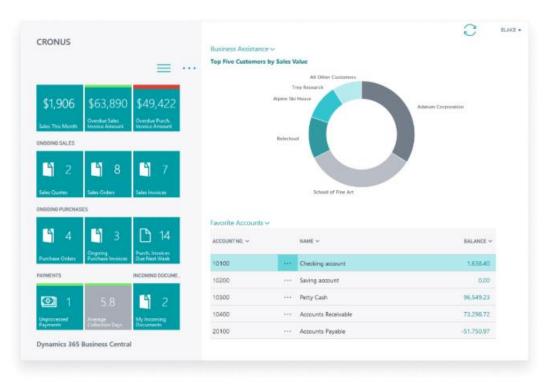
Handle, store, and transmit data securely across your systems while protecting it from unauthorized access with automatic Microsoft datacenter encryption.

Run your business anywhere

Get the same user experience no matter how you deploy—in the cloud, on-premises, or a combination of both.

Take your business on the go with a consistent, intuitive experience across Windows, Android, or iOS devices for mobile access to Business Central.





Dynamics 365 Business Central: Essential Functionality

Financial Management				
Basic General Ledger	Basic Fixed Assets	Electronic Payment / Direct Debits*		
Allocations	Insurance	Bank Account Reconciliation		
Budgets	Maintenance	Payment Handling		
Account Schedules	Fixed Assets Allocations	Cash Flow Forecast		
Consolidation	Reclassifications	Advanced Dimensions		
Basic XBRL	Bank Account Management	Deferrals		
Change Log	Check Writing	Multiple Currencies		
Advanced Financial Management				
Responsibility Centers	Inter-company Postings	Cost Accounting		
Customer Relationship Management				
Contact Management	Dynamics 365 for Sales and Dynamics 365 for Customer Service			
Task Management	Opportunity Management	Management Campaign Management		
Outlook Client Integration	Interaction / Document Management	Relationship Management		
Contact Classification	Mail Logging	Notifications		
Project Management				
Basic Resources	Estimates	Time Sheet		
Capacity Management	Tasks / Steps	User Tasks		
Multiple Costs	Jobs			

Dynamics 365 Business Central: Essential Functionality

Supply Chain Management				
Basic Receivables	Requisition Management	Item Cross References		
Sales Invoicing	Alternative Order Addresses	Nonstock Items		
Sales Order Management	Purchase Return Order Management	Item Tracking		
Sales Invoice Discounts	Purchase Line Discounting	Item Charges		
Alternative Ship-To Addresses	Purchase Line Pricing	Bin		
Shipping Agents	Drop Shipments	Pick		
Sales Return Order Management	Salespeople / Purchasers	Analysis Reports		
Sales Line Discounting	Basic Inventory	Item Budgets		
Sales Line Pricing	Multiple Locations	Workflow		
Sales Tax / VAT*	Document Management, Document Capture and OCR Document Management, Document Capture and OCR			
Basic Payables	Alternative Vendors	E-services		
Purchase Invoicing	Assembly Management	Item Categories		
Purchase Order Management	Location Transfers	Item Attributes		
Purchase Invoice Discounts	Item Substitutions	Stock keeping Units		

Dynamics 365 Business Central: Essential Functionality

Human Resources Management					
Basic Human					
Warehouse Management					
Order Promising	Put Away	Warehouse Management Systems			
Calendars	Warehouse Receipt	Internal Picks and Put Aways			
Campaign Pricing	Warehouse Shipment	Automated Data Capture System			
Cycle Counting	Standard Cost Worksheet	Bin Set-Up			
Other					
Unlimited Companies	Job Queue	Word reporting/Document reporting			
Multiple Currencies	Reason Codes	User Management			
Intrastat	Extended Text				
Embedded Power BI					

^{*}Depending on country

Dynamics 365 Business Central: Premium Functionality

Service Order Management				
Service Order Management	Service Item Management Planning and Dispatching			
Service Price Management	Service Contract Management			
Manufacturing				
Production Orders	Basic Supply Planning	Finite Loading		
Production Bill of Materials	Demand Forecasting	Sales and Inventory Forecasting		
Version Management	Basic Capacity Planning	Agile Manufacturing		
Machine Centers				